| Electronic Acknowledgement Receipt   |                                    |  |  |
|--------------------------------------|------------------------------------|--|--|
| EFS ID:                              | 2395033                            |  |  |
| Application Number:                  | 10734681                           |  |  |
| International Application Number:    |                                    |  |  |
| Confirmation Number:                 | 1221                               |  |  |
| Title of Invention:                  | Trouble ticket assignment          |  |  |
| First Named Inventor/Applicant Name: | Richard Gregory Lewis              |  |  |
| Customer Number:                     | 38823                              |  |  |
| Filer:                               | Charles W. Griggers/Rhonda Zaffino |  |  |
| Filer Authorized By:                 | Charles W. Griggers                |  |  |
| Attorney Docket Number:              | 190250-1490                        |  |  |
| Receipt Date:                        | 30-OCT-2007                        |  |  |
| Filing Date:                         | 12-DEC-2003                        |  |  |
| Time Stamp:                          | 16:49:41                           |  |  |
| Application Type:                    | Utility under 35 USC 111(a)        |  |  |
| Payment information:                 |                                    |  |  |
| Colombitted with Decement            |                                    |  |  |

| Submitted with Payment                   | yes   |
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| Payment was successfully received in RAM | \$810 |
| RAM confirmation Number                  | 2809  |
| Deposit Account                          |       |

## File Listing:

| Document   Document Description   File Name   File Size(Bytes)   Multi   Pa |
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|   | •                                 | Total Files Size (in bytes)                  | 1701340 |     |    |
|---|-----------------------------------|--|---------|-----|----|
| Information                               | 1:                                |  |         |     |    |
| Warnings:                                 |                                   |  |         |     |    |
| 5 Fee Worksheet (FTO-00)                  | lee-inio.pai                      | 3bbacff613c562dbb4c75c98a55f7000d<br>3f22463 | 110     | -   |    |
| 3 Fee Worksheet (PTO-06                   | Fee Worksheet (PTO-06)            | fee-info.pdf                                 | 8161    | no  | 2  |
| Information                               | 1:                                |  |         |     |    |
| Warnings:                                 |                                   |  |         |     |    |
| 2 Request for Continued Examination (RCE) | 00003732.pui                      | 8851b43c5880a033cc852a3bc941148d15<br>a815d6 | 110     | 3   |    |
|   | Request for Continued Examination | 00603732.pdf                                 | 737568  | no  | 3  |
| Information                               | 1:                                |  |         |     |    |
| Warnings:                                 |                                   |  |         |     |    |
| Filing of CPA/RCE                         | 00603779.pdf                      | 4bd74aa62e3d0e14754a760db319364<br>e30d54b8e | no      | 21  |    |
| ,   | Amendment Submitted/Entered with  | 00000770 - 4                                 | 955611  | no. | 21 |

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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RD/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.